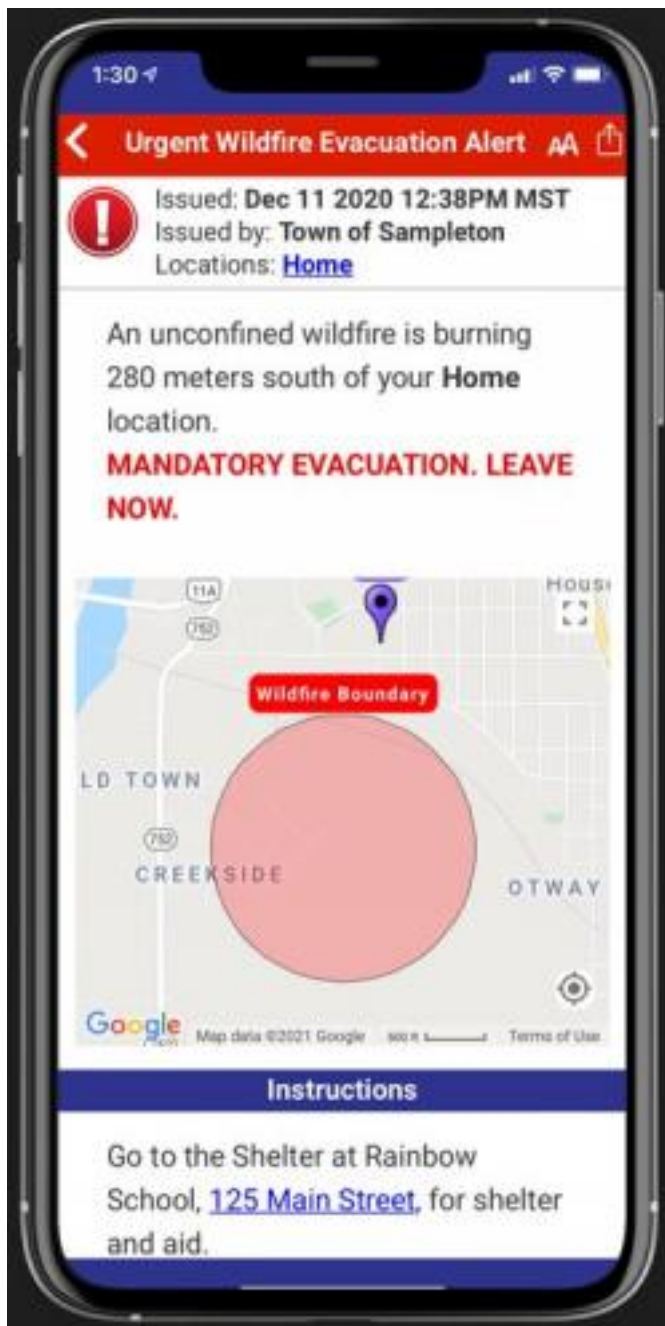


## Voyent Alert



### Introducing Voyent Alert!

In times of crisis it is important that residents have access to trusted, timely and accurate information to ensure their own safety and that of their family and loved ones. In response to this need, the City of Algona has chosen Voyent Alert! as the communication service provider for these kinds of events.

Voyent Alert! is a multi-purpose communication service used to send alerts to residents, businesses, and visitors during critical events like fires or floods as well as for relevant day-to-day communications such as snow removal advisories, planned maintenance, water advisories, upcoming events, etc.

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**How to Register:**

**Registration for the service is FREE**, simple and totally anonymous.

For Mobile App Alerts: Download and install the Voyent Alert! app from the Apple or Play app stores.

For Email, text message or Voice Call Alerts: Register online at [register.voyent-alerts.us](https://register.voyent-alerts.us)

**What You Can Expect**

**Personalized Communications:** Voyent Alert! provides informative communications. Critical information such as the distance and direction from the incident, time of intercept and preferred evacuation routes from your followed location are provided.

**Follow Multiple Locations:** Voyent Alert! allows you to create and follow multiple locations such as "Kids School" or "Mom's House". Any event or communication related to your followed locations will be forwarded to you along your preferred communication channel.

**No Message Fatigue:** Voyent Alert's smart alerting capabilities ensure that you will only get notified when a communication is relevant to you or one of the locations you are following.

**Communications Your Way:** Receive alerts over a wide variety of communication channels including mobile apps, text/SMS alerting, email or voice calling. You can register for all or one of them.

**Privacy is Paramount:** Registration is anonymous, and no information volunteered or derived is shared or used for marketing or data harvesting purposes. Locational information from your followed locations is only used to determine its proximity to an alert event and to provide critical context within the communications (such as distance and direction).

**Leaving is Easy:** Both mobile applications and web-based accounts provide access to an unsubscribe feature accessed via the menu icon on the top right of the screen/page. If the service isn't working out simply click on the "Unsubscribe" button and you won't be hearing from us again.

For more information you can check out the [FAQ](#) and the [Voyent Alert Privacy Policy](#).

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**Source URL:** <https://www.algonawa.gov/general/page/voyent-alert>